

227736

2005-231-C

SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

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JAN 20 2011

CLERK'S OFFICE

COMPANY NAME

Global Capacity Direct, LLC dba Vanco Di

QUARTER / YEAR

10 thru 12 / 2010

Month:

OCT

NOV

DEC

Number of Customer Access Lines

1

1

0

Trouble Reports / Access Line (%)

Customer Out of Service Clearing Times (%)

New Installs Completed w/in 5 Days (%)

Commitments Fulfilled (%)

Comments / Explanations: _____

Person Making Report / Contact Information:

David

Weidenborner

Account Manager

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